

Smell and Taste Center - AllergyCorp Group

Patient Survey

We appreciate your feedback and look forward to hearing from you. Please complete as much or as little of the survey as you feel necessary. Please check your answer. Email at smellandtaste@allergycorpgroup.com

New Patient Survey

Date of your visit: *

Gender: *

Age group: *

Did you receive a confirmation prior to your appointment?: *

Which provider did you see at this appointment?:

New Patient Registration

Friendliness of the registration staff:

- Very Good
- Good
- Fair
- Poor
- Very Poor
- N/A

Availability of an appointment at the Clinic:

- Very Good
- Good
- Fair
- Poor
- Very Poor
- N/A

Your insurance benefits were verified and explained to you in a timely manner:

- Very Good
- Good
- Fair
- Poor
- Very Poor
- N/A

The New Patient information packet was helpful:

- Very Good
- Good
- Fair
- Poor
- Very Poor
- N/A

Reception

Friendliness of the reception staff:

- Very Good
- Good
- Fair
- Poor
- Very Poor
- N/A

Time you waited to be checked in at the Clinic:

- Very Good
- Good
- Fair
- Poor
- Very Poor
- N/A

Time you waited to be called into an exam room:

- Very Good
- Good
- Fair
- Poor
- Very Poor
- N/A

Comfort of the reception waiting room:

- Very Good
- Good
- Fair
- Poor
- Very Poor
- N/A

Quietness of the reception waiting room:

- Very Good
- Good
- Fair
- Poor
- Very Poor

Ease of scheduling a return appointment:

- Very Good
- Good
- Fair
- Poor
- Very Poor
- N/A

Nursing Staff

- Very Good
- Good
- Fair
- Poor
- Very Poor
- N/A

Friendliness of the nursing staff:

- Very Good
- Good
- Fair
- Poor
- Very Poor
- N/A

Time you waited in the exam room for the provider:

- Very Good
- Good
- Fair
- Poor
- Very Poor
- N/A

Effectiveness of the nursing staff's communication skills:

- Very Good
- Good
- Fair
- Poor
- Very Poor
- N/A

Professionalism of the nursing staff:

- Very Good
- Good
- Fair
- Poor
- Very Poor
- N/A

Time you waited for injections, lab tests or prescriptions:

- Very Good
- Good
- Fair
- Poor
- Very Poor
- N/A

Skill of the person performing any lab test that may have been done:

- Very Good
- Good
- Fair
- Poor
- Very Poor
- N/A

Quality of the information/instructions provided by the nurse:

- Very Good
- Good
- Fair
- Poor
- Very Poor
- N/A

Explanation of lab test(s) being ordered, if necessary:

- Very Good
- Good
- Fair
- Poor
- Very Poor
- N/A

Physician Assistant (PA)

- Very Good
- Good
- Fair
- Poor
- Very Poor
- N/A

Friendliness of the PA:

- Very Good
- Good
- Fair
- Poor
- Very Poor
- N/A

Quality of information provided by the PA:

- Very Good
- Good
- Fair
- Poor
- Very Poor
- N/A

Would you schedule your follow-up visit with your physician's PA?:

- Very Good
- Good
- Fair
- Poor
- Very Poor
- N/A

Physician

- Very Good
- Good
- Fair
- Poor
- Very Poor
- N/A

Friendliness of your physician:

- Very Good
- Good
- Fair
- Poor
- Very Poor
- N/A

Quality of information provided by your physician:

- Very Good
- Good
- Fair
- Poor
- Very Poor
- N/A

Quality of your physician's communication skills:

- Very Good
- Good
- Fair
- Poor
- Very Poor
- N/A

Quality of your physician's listening skills:

- Very Good
- Good
- Fair
- Poor
- Very Poor
- N/A

Quality of information provided by physician about treatment plans and answers to questions:

- Very Good
- Good
- Fair
- Poor
- Very Poor
- N/A

Your expectations of this office visit were met?:

If no, please explain:

- Very Good
- Good
- Fair
- Poor
- Very Poor
- N/A

Waiting time to see your physician in minutes :

- Very Good
- Good
- Fair
- Poor
- Very Poor
- N/A

Discharge/follow-up instructions were clear and appropriate:

- Very Good
- Good
- Fair
- Poor
- Very Poor
- N/A

Overall

- Very Good
- Good
- Fair
- Poor
- Very Poor

Cleanliness of the Clinic:

- Very Good
- Good
- Fair
- Poor
- Very Poor
- N/A

Materials and information on the Web site were easy to find:

- Very Good
- Good
- Fair
- Poor
- Very Poor
- N/A

Quality of staff's cooperative effort to care for you:

- Very Good
- Good
- Fair
- Poor
- Very Poor
- N/A

Likelihood of recommending the Clinic to others:

- Very Good
- Good
- Fair
- Poor
- Very Poor
- N/A

Overall rating of care given to you at the Clinic:

- Very Good
- Good
- Fair
- Poor
- Very Poor
- N/A

Overall rating of your Clinic experience:

- Very Good
- Good
- Fair
- Poor
- Very Poor
- N/A

Chance you will return to the Clinic for care:

- Very Good
- Good
- Fair
- Poor
- Very Poor
- N/A

All staff went above and beyond for you at this visit.:

- Very Good
- Good
- Fair
- Poor
- Very Poor
- N/A

What did we do best?:

- Very Good
- Good
- Fair
- Poor
- Very Poor
- N/A

How could we improve?:

- Very Good
- Good
- Fair
- Poor
- Very Poor
- N/A

Would you like someone from the Clinic to contact you regarding your visit?:

If so, your name please: